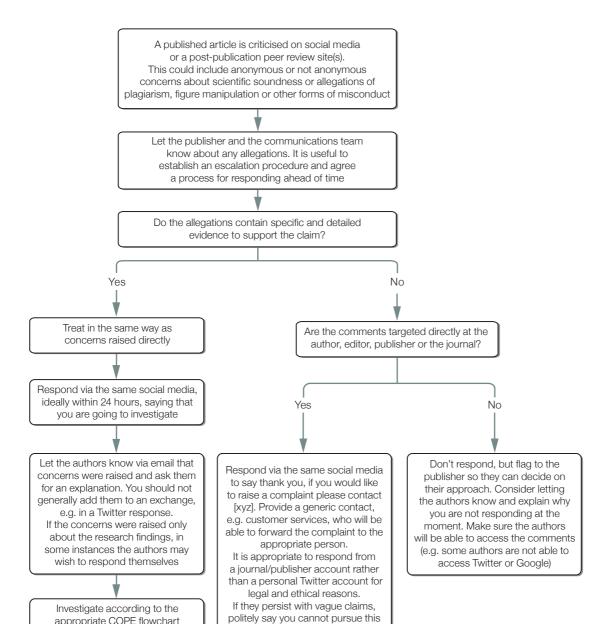


How to respond to whistle blowers when concerns are raised via social media



further and do not respond to any

further comments

Note

The tone of the allegations may be aggressive or personal. Respond politely; don't get drawn into personal exchanges

Note

Sometimes the whistle blower may prefer to remain anonymous. It is important not to try to "out" people who wish to be anonymous

It is important to take the discussion away from the public domain; don't engage in specific discussions on social media

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If there is an outcome to your investigation, such as a correction or retraction, consider putting information about it on the same social media/site(s) where the concerns were originally raised. It may not be appropriate for Twitter but useful on other sites. Post a link to the resolution on the journal site

appropriate COPE flowchart

or guidance and also follow

own publisher's guidance

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